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|  **UNIVERSITY OF NIŠ** |
| **Course Unit Descriptor** | **Faculty**  |  |
| **GENERAL INFORMATION** |
| Study program  | **Geography** |
| Study Module (if applicable) |  |
| Course title | Human resources in tourism |
| Level of study | ☐Bachelor ☒ Master’s ☐ Doctoral |
| Type of course | ☐ Obligatory ☒ Elective |
| Semester  |  ☐ Autumn ☒Spring |
| Year of study  | Second |
| Number of ECTS allocated | 6 |
| Name of lecturer/lecturers |  |
| Teaching mode |  ☒Lectures ☐Group tutorials ☐ Individual tutorials ☐Laboratory work ☐ Project work ☐ Seminar ☐Distance learning ☐ Blended learning ☐ Other |
| **PURPOSE AND OVERVIEW (max. 5 sentences)** |
| *Showing the importance of human resource development in tourism activity as labor-intensive.* *Students will know how the optimal way to use human resources, ie. to elect or be elected.* |
| **SYLLABUS (brief outline and summary of topics, max. 10 sentences)** |
| **Global view of the role of human resources, Specifics of human resources in tourism, Characteristics of personnel policy in tourism enterprises, The human factor in business travel agencies, The formation and functioning of labor collectives, The capacity and performance of human resources in tourism, Promotion of human resources, Human resources training with with tourism, Human Resources Management, Tourism and employment.** |
| **LANGUAGE OF INSTRUCTION** |
| ☒Serbian (complete course) ☐ English (complete course) ☐ Other \_\_\_\_\_\_\_\_\_\_\_\_\_ (complete course)☐Serbian with English mentoring ☐Serbian with other mentoring \_\_\_\_\_\_\_\_\_\_\_\_\_\_ |
| **ASSESSMENT METHODS AND CRITERIA** |
| **Pre exam duties** | **Points** | **Final exam** | **points** |
| **Activity during lectures** | **10** | **Written examination** |  |
| **Practical teaching** | **10** | **Oral examination** | **50** |
| **Teaching colloquia** | **30** | **OVERALL SUM** | **100** |
| **\*Final examination mark is formed in accordance with the Institutional documents** |